

Computer Basics

Troubleshooting the Computer

Technology is awesome, and when it works properly, amazing things can be accomplished! But, when happens when something doesn't function properly? Technology difficulties have the potential to throw a wrench into the very best lessons.



The easiest fix for both teacher and student machines is to restart the computer. I always try to restart using the proper method, however, when all else fails, I do a forced shut-down. To accomplish this, hold in the power button until the computer completely shuts down. Be sure any lights are completely off, (like the red dot over the word ThinkPad. Wait about a minute, and then restart the computer. This usually solves a large percentage of the problems we encounter, including the “black screen of death.”